

# DVS Surveillance Client Installation Guide.


(for Client V7.3 / v7.4)



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## About This Document

### Purpose




This document describes the overview, installation and configuration methods of Dialog VMS applications, including Administration Client, Surveillance Client and other minor application scenarios.

### Intended Audience

This document is intended for;

- Technical support engineers
- Installation and commissioning engineers
- Field maintenance engineer
- System maintenance engineers

### Symbol Conventions

Symbol	Description
	Indicates a considerable situation which should be considered during installation, if not voided will result in malfunctioning of the services.
	Indicates information that should proceed during installation and configuration, if void will affect future services.
	Calls attention to important information, best practices and tips.



## Change History

Version	Date	Description
1.0	2020-10-28	This issue is the first official release.
2.0	2020-11-02	Document Update after new software update.
3.0	2020-11-05	Mobile Installation guide included.
4.0	2021-03-10	For New application Version
4.1	2021-05-11	Document Version Update
5.0	2021-05-24	Updated with latest app update 3.0.1.0
5.1	2021-06-24	Updated with latest app update 3.1.0.0
5.2	2021-07-12	Updated with latest app update 3.1.2.2
6.0	2023-04-25	Updated with latest app update 4.0.0

### Application Version – What is new

Application V4.0.0 release 2023-04-25

- Simple and lite weight installer.
- Directly install DVS Surveillance client.





# 1. Specifications and Installation

This section describes Dialog VSaaS Video Management Server in terms of its specification and installation process.

## 1.1. Specifications

This section describes the hardware requirements for the installation of Dialog VMS.

## 1.2. Installation

This section describes the installation process of Dialog VMS.



## 2. Specifications

 *Depending on the services requested by the customer the hardware requirement will be changed.*


### 2.1. Supported OS

- Windows Server 2019
- Windows 2016 Server
- Windows Server 2012 R2
- Windows Server 2012
- Windows Server 2008 R2
- Windows Server 2008
- Windows 10
- Windows 8.1
- Windows 7

 NOTE: *64-bit Windows editions will work, although Dialog VMS is a 32-bit application.*

### 2.2. Minimum Hardware Requirement

Feature	CPU requirement	Memory	Storage
Administration Client	Intel® CORE i5 or higher	8GB	10GB
Surveillance Client	Intel® CORE i5 or higher	8GB	10GB

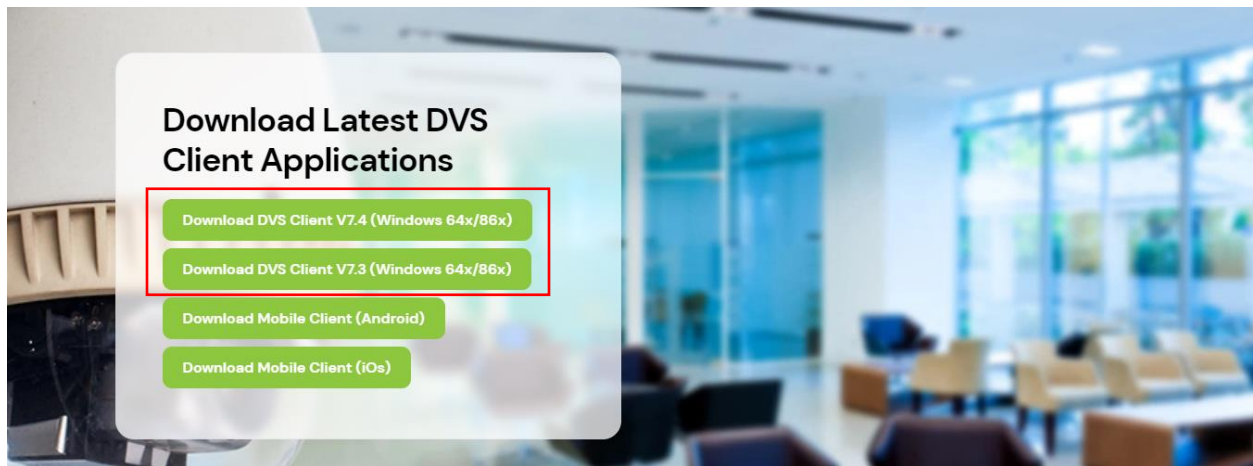
 NOTE: *Above hardware requirements are minimum values and will be changed upon the number of cameras attached to your server.*



### 3. Installation

This section is describing the installation process of Dialog Video Management System.

- Download the required Packages here. Dialog team will inform you the Client version that you need to download.

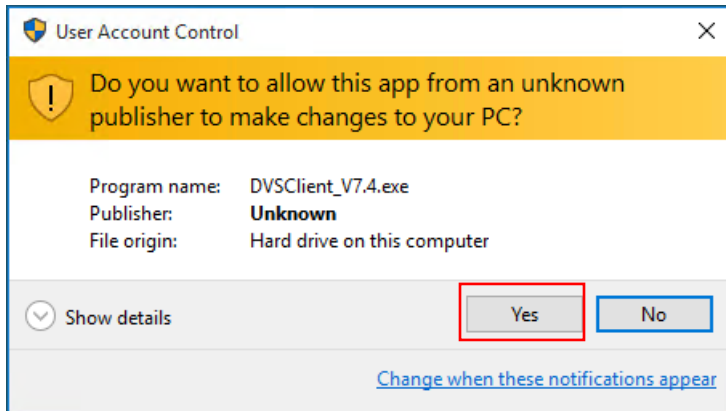


- Navigate to the downloaded file and double click to run the setup.

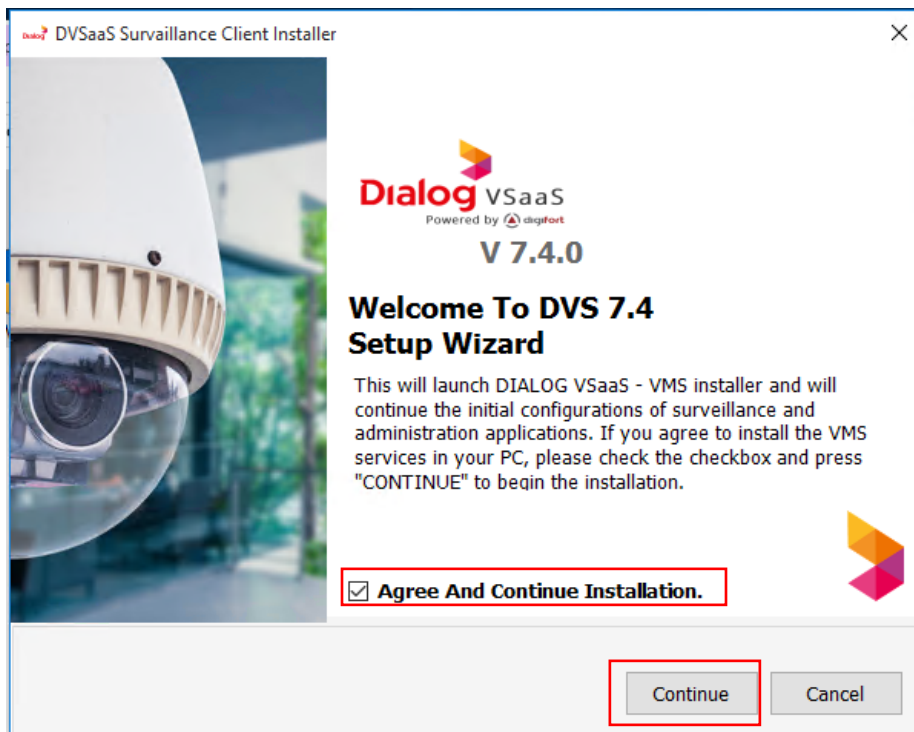




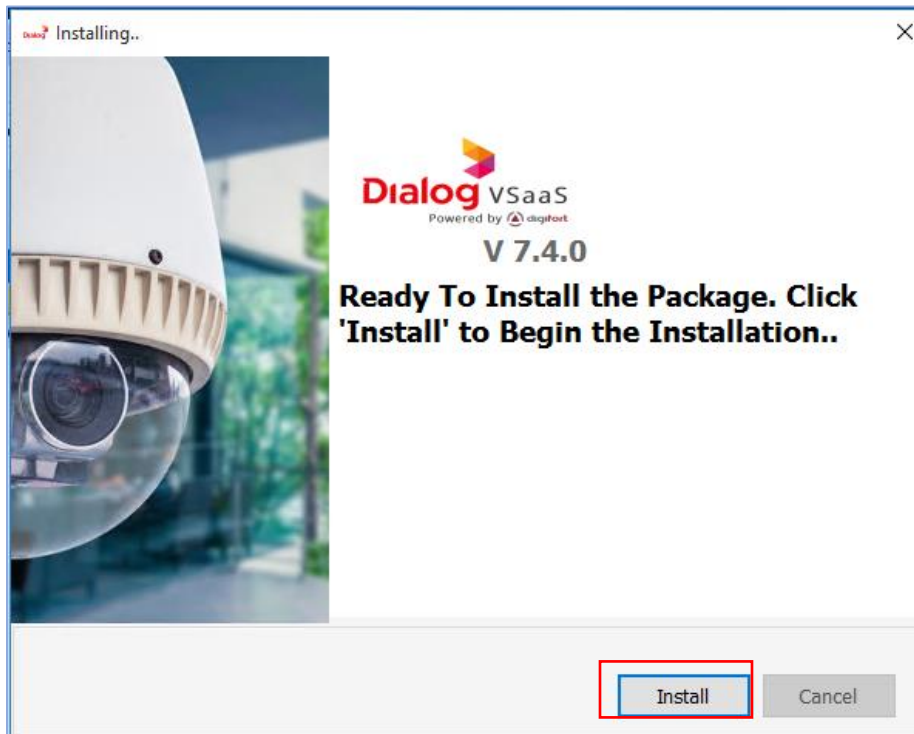
- Allow the application from UAC control.



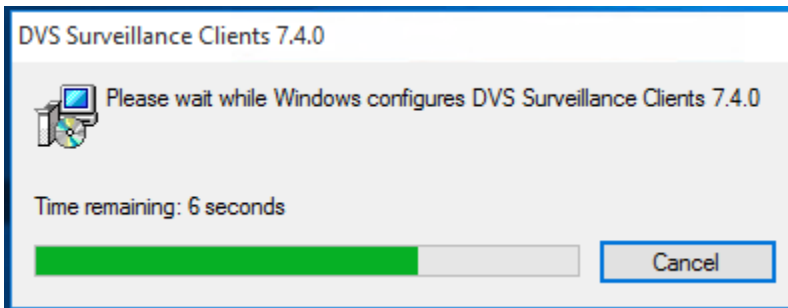
- From the popup window, Accept EULA by checking the checkbox and click continue.



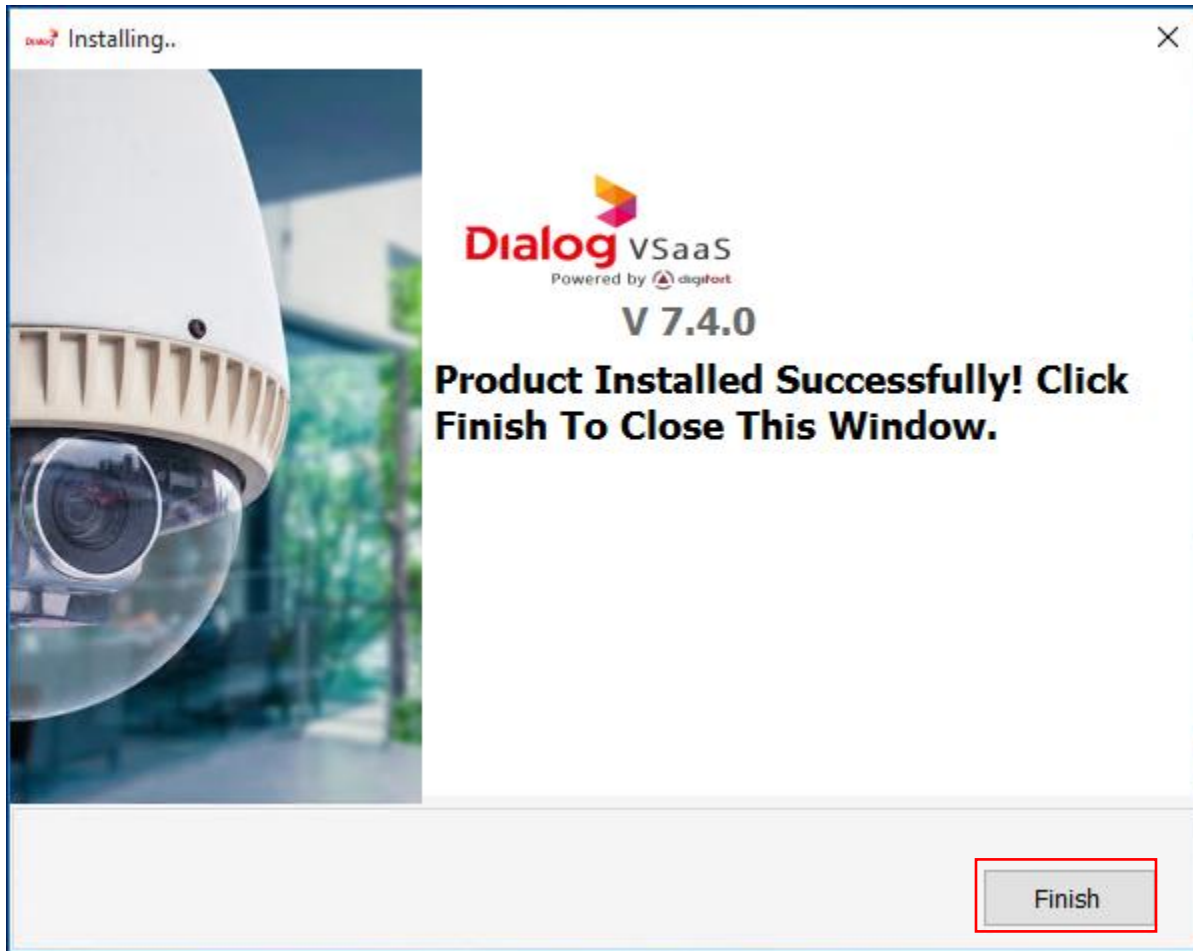
- Click install to begin installation.



- Let the application to complete the installation.



- Once Completed the installation, click Finish to complete the installation process.



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